

WELL BEING PARTNERSHIP BOARD RISK REGISTER 2009/10 [AS AT 31st December 2009]

This document sets out the Well Being Partnership Board key risks, as per our agreed approach. The risks are based upon the LAA targets, which are shown below for information.


LAA Targets:

- **NI 8** (LA Lead): Adult Participation in sport (2007 – 2010 stretch target)
- **NI 39** (LA/NHS Lead): Alcohol-harm related hospital admission rates
- **NI 121** (NHS Lead): Mortality rate from all circulatory diseases at ages under 75
- **NI 123** (NHS Lead): Stopping Smoking
- **NI 125** (NHS Lead): Achieving independence for older people through rehabilitation/intermediate care
- **NI 131** (LA/NHS Lead): Delayed transfers of care
- **NI 135** (NHS Lead): Carers receiving needs assessment or review and a specific carer's service, or advice and information
- **NI 141** (LA Lead): % of vulnerable people achieving independent living
- **NI 149** (NHS Lead): Adults in contact with secondary mental health services in settled accommodation


Local Targets:

- % of HIV-Infected patients with CD4 count <200 cells per mm³ at diagnosis - NHS Lead
- Number of older people permanently admitted into residential and nursing care (2007-2010 stretch) – LA Lead
- Number of accidental dwelling fires (2007 – 2010 stretch target) – LA Lead
- Number of smoking quitters in the N17 area (2001 – 2010 stretch target) – LA Lead


Lack of continuity of membership across the Well Being Strategic Thematic Board

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
WBPB_R001	<p>Lack of continuity of membership impacts on the ability to deliver on outcomes/targets:</p> <ul style="list-style-type: none"> ➤ High turnover of members ➤ Inability to recruit and/or retain right members ➤ Non-attendance of members at meetings ➤ Lack of continuity and/or succession planning 	<ul style="list-style-type: none"> ➤ Agreed recruitment procedures for Theme Board Membership ➤ Responsibility for filling posts identified ➤ Training and development for Theme Board Members ➤ Reporting processes to highlight and identify vacancies and/or non-attendance ➤ Membership reviewed annually 	<p>Risk Owner: Well Being Partnership Board</p> <p>Control Owner: Joint Leadership Team (JLT)</p>	3	2	6		<p>WBPB_R001_F001 Terms of reference/ membership is reviewed annually and ratified at Well Being Partnership Board.</p> <p>Further Action Owner: JLT</p>	100%


Data quality and/or information management arrangements

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
WBPB_R002	<p>Information requirements not identified.</p> <p>Responsibility for data collection and verification not identified and/or assigned to specific officers.</p> <p>Information provided is inaccurate or not in accordance with agreed timescales.</p>	<p>Quarterly Well Being scorecard submitted.</p> <p>Monitoring and capturing information by the Joint Leadership Team and Well Being Partnership Board - reviewed quarterly.</p>	<p>Risk Owner: Well Being Partnership Board</p> <p>Control Owners: JLT, ACCS and NHS Haringey Performance Managers</p>	3	2	6		<p>WBPB_R002_F001 Health Communities Sub Group to be established under the JLT.</p> <p>Further Action Owner: JLT</p>	0%

Governance Arrangements

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
WBPB_R003	<p>Proper governance arrangements not in place.</p> <p>Principles of good governance not embedded.</p> <p>Theme board members fail to act in accordance with principles of good governance.</p> <p>Declarations or conflicts of interest not completed.</p> <p>Potential conflicts of interest not addressed/acted on to ensure appropriate decisions are taken.</p>	<p>Well Being Partnership Board Terms of reference reviewed and ratified annually.</p> <p>Members of the WBPB and JLT declare any personal and/or pecuniary interests with respect to agenda items and do not take part in any decision required with respect to these items.</p>	<p>Risk and Control Owners: Well Being Partnership Board and Joint Leadership Team</p>	3	2	6			

Non-delivery of outcomes; allocation of resources, commissioning, spend, linkages to other theme boards/cross-cutting work not identified

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
WBPB_R004	<p>Outcomes not delivered:</p> <ul style="list-style-type: none"> ➤ Lack of/ineffective financial and/or performance monitoring ➤ Resources not allocated, or not allocated appropriately ➤ Inadequate financial and/or management information provided to the Theme Board ➤ Commissioning not carried out according to plan ➤ Expenditure exceeds allocated budget ➤ Failure to spend allocated budget within agreed/ approved timescales (potential loss of grant funding) ➤ Effective reporting does not take place 	<p>Developing Healthy Communities and reducing Health Inequalities targets that are outcome focused.</p>	<p>Risk & Control Owner: Joint Leadership Team</p>	3	3	9		<p>WBPB_R004_F001 Regular workshops to be held to discuss effectiveness of structure and ensuring delivering to well being objectives.</p>	100%
		<p>Structure and terms of reference of JLT and Healthy Communities Sub-Groups agreed by Well Being Partnership Board.</p>						<p>WBPB_R004_F002 Create cycle of regular update reporting from HC Sub-Group to WBPB.</p>	0%
		<p>OHOCOS (Our Health Our Care Our Say) outcomes monitored and reviewed by JLT and HC Group.</p>						<p>WBPB_R004_F003 Each service or project linked to the relevant LAA indicator(s) needs to be 'tracked' directly through the mainstream or grant budget(s) and this should be identified across all documentation (including risk</p>	100%
		<p>Healthy Communities Group ensures joint ownership and delivery of the Well Being Strategic framework.</p>							
		<p>Well Being Partnership Board monitors the implementation of projects delegated to the JLT.</p>							


Non-delivery of outcomes; allocation of resources, commissioning, spend, linkages to other theme boards/cross-cutting work not identified



Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
	➤ Failure to work effectively with other Theme Boards on relevant issues	<p>WBPB and HC Group monitor progress on LAA targets.</p> <p>JLT consider, comment on and endorse, as appropriate strategic documents from other partnership boards or sub groups relating to the group's outcomes that require a joint multi-agency response.</p> <p>HC Sub-Group reports to the Well Being Partnership Board via the JLT.</p> <p>JLT accounts for actions/ performance through regular reports to the WBPB on finance, performance and joint commissioning.</p> <p>WBPB monitors the effectiveness of joint planning arrangements</p>						<p>registers). Effective controls to be put in place in order to mitigate risks associated to outcomes that are not delivered. These need to be measurable.</p>	
								<p>WBPB_R004_F004 The HC sub-group of the WBPB needs to identify and put in place SMART objectives for the services and projects that fall under its work programme.</p>	0%
								<p>WBPB_R004_F005 HC sub-group to focus on making controls work and identify/follow through on any further</p>	0%

Non-delivery of outcomes; allocation of resources, commissioning, spend, linkages to other theme boards/cross-cutting work not identified



Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
		<p>within its structure.</p> <p>Well Being Partnership Board nominates a member to represent it on the HSP Board.</p>						<p>actions required.</p> <p>Further Action Owners:</p> <p><i>JLT, ACCS and NHS Haringey Finance and Performance Heads and Head of Governance & Partnership Service ACCS.</i></p>	



NI 8: Adult Participation in Sport (2007-2010 stretch target)

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
WBPB_R005	Failure to increase overall adult sport and physical activity participation to 26.90% in 2009/10.	Officer and funding resources allocated to improving participation.	Risk Owner: Assistant Director of Recreation, ACCS Control Owner: Recreation Policy & Development Manager, ACCS	8	5	40		WBPB_R005_F001 Development of CSPAN & Proxy PI reporting.	90%
		Projects e.g. HariActive, developed to address link to Central Governments Change 4 Life programme.						WBPB_R005_F002 Implement 'Hariactive - Make a Change' Programme	50%
		Better governance of wider participation programme via CSPAN.						WBPB_R005_F003 Implement 'Free Swimming' initiative	60%
		Several ABG funded projects are monitored through a performance regime and monthly call-overs.						WBPB_R005_F004 Continued focus, resources etc, required for the medium to long term.	0%
								WBPB_R005_F005 Develop 'Active' promotion within My Haringey campaign.	10%
								WBPB_R005_F006	


NI 8: Adult Participation in Sport (2007-2010 stretch target)									
Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
								Create, coordinate and develop Service Promotions and Consultation programme <i>Further Actions Owner: Assistant Director Recreation Services, ACCS</i>	75%
WBPB_R006	Failure to increase the proportion of BME use of our leisure centres by 7.5% from 37% to 44.5%.	Enhanced levels of marketing and outreach work with BME communities and potential alteration to programmes offered. Monitored through leisure centres.	Risk Owner: Assistant Director of Recreation, ACCS Control Owner: Head of Sport and Leisure, ACCS	3	5	15			
WBPB_R007	Failure to increase the proportion of lower socio economic use of our leisure centres by 2% from 112,000 to 118,855.	Enhanced levels of marketing and outreach work with BME Communities and potential alteration to programmes offered.	Risk Owner: Assistant Director of Recreation, ACCS	3	2	6		WBPB_R007_F001 Partnership working with relevant agencies. WBPB_R007_F002	90%


NI 8: Adult Participation in Sport (2007-2010 stretch target)

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
		Monitored through Leisure Centres.	Control Owner: Head of Sport and Leisure					Develop and implement Leisure Programme WBPB_R007_F003 QUEST Improvement Programme Further Actions Owner: AD Recreation Services, ACCS	25% 75%
WBPB_R008	Failure to increase sports and leisure use equally across BME communities and reduce the differential by 2% from 4%.	Enhanced levels of marketing and outreach work with BME Communities and potential alteration to programmes offered. Monitored through Leisure Centres.	Risk Owner: Assistant Director of Recreation, ACCS Control Owner: Head of Sport and Leisure, ACCS	2	5	10		WBPB_R008_F001 Partnership working with relevant agencies. Further Actions Owner: Assistant Director Recreation Services, ACCS	90%
WBPB_R009	Failure to increase the proportion of older people	Enhanced levels of marketing and outreach	Risk Owner: Assistant	3	2	6		WBPB_R009_F001 Partnership working	


NI 8: Adult Participation in Sport (2007-2010 stretch target)									
Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
	(60+) using our leisure centres by 5% per annum from 101,000 to 116,920.	work and potential alteration to programmes offered. Monitored through Leisure Centres.	Director of Recreation, ACCS Control Owner: Head of Sport and Leisure, ACCS					with Adult Social Services, Age Concern etc. WBPB_R009_F002 Implement Free Swimming initiative Further Actions Owner: Assistant Director Recreation Services, ACCS	90% 60%
WBPB_R010	Failure to increase the proportion of disabled people using our leisure centres by 5% from 96,000 to 111,132.	Enhanced levels of marketing and outreach work and potential alteration to programmes offered. Monitored through Leisure Centres.	Risk Owner: Assistant Director of Recreation, ACCS Control Owner: Head of Sport and Leisure, ACCS	2	2	4		WBPB_R010_F001 Partnership working with Adult Social Services and other relevant groups/ organisations. Further Action Owner: Assistant Director Recreation Services, ACCS	90%
WBPB_R011	Failure to increase club membership to 26%.	Officer resources focused on assisting clubs to build	Risk Owner: Assistant	2	4	8		WBPB_R011_F001 Produce /Implement	100%



NI 8: Adult Participation in Sport (2007-2010 stretch target)

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
	<p>Failure to increase sports tuition to 21%.</p> <p>Failure to increase sports volunteering to 5%.</p>	<p>capacity via volunteering, better coaching, sign posting and assistance with club funding etc.</p> <p>Various sports specific development plans are being developed (as per further actions).</p> <p>Closer relationships with National Governing Bodies.</p> <p>New pricing policy to encourage club engagement.</p>	<p>Director of Recreation, ACCS</p> <p>Control Owner: Recreation Policy & Development Manager, ACCS</p>					<p>Football Development Plan</p> <p>WBPB_R011_F002 Produce /Implement Tennis Development Plan</p> <p>WBPB_R011_F003 Produce/ Implement Aquatics Development Plan</p> <p>WBPB_R011_F004 Review & Develop Sports Approved Suppliers Framework and Club Accreditation</p> <p>Further Actions Owner: Assistant Director Recreation Services, ACCS</p>	<p>100%</p> <p>80%</p> <p>25%</p>
WBPB_R012	Failure to increase the number of young people	Significant officer resources focussed on	Risk Owner: Assistant	2	5	10		WBPB_R012_F001 Partnerships between	

NI 8: Adult Participation in Sport (2007-2010 stretch target)									
Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
	participating in 5 hours of sports per week to 50%.	improving opportunities for young people and signposting for young people to sports opportunities. Funding for a specific number of projects.	Director of Recreation, ACCS Control Owner: Assistant Director CYPS					Youth Services, Schools/Children's Service and Recreation Services to be further developed. Further Action Owner: Assistant Director Recreation Services ACCS	60%
WBPB_R013	Failure to provide new and enhanced facilities leading to reduced levels of satisfaction and not contributing as effectively as possible to improving rates of participation.	Capital identified for a number of projects. Various projects in progress. Partnership between Recreation Services and Building for Schools Framework.	Risk & Control Owner: Assistant Director of Recreation, ACCS	2	4	8		WBPB_R013_F001 Partnerships with Building for Schools Framework and funding organisations to be further developed. WBPB_R013_F002 Complete White Hart Lane Community Sports Centre Masterplan /Funding Strategy / London	80% 50%

NI 8: Adult Participation in Sport (2007-2010 stretch target)


Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
								Organising Committee of the Olympic Games bid	
								WBPB_R013_F003 Develop & Implement Muswell Hill Playing Fields Masterplan	80%
								WBPB_R013_F004 Implement Leisure Strategic Renewals Programme	75%
								WBPB_R013_F005 Develop Outdoor Play Improvement Project - 'Playbuilder'	50%
								Further Actions Owner: Assistant Director Recreation Services, ACCS	
WBPB_R014	Failure to increase parks and open space use across BME	Targeted activity programmes and publicity	Risk Owner: Assistant	2	5	10			

NI 8: Adult Participation in Sport (2007-2010 stretch target)									
Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
	communities and reduce the differential by 3% from 10.3% to 7.3%.	plus outreach work. Community champions initiative. Monitored through annual parks survey.	Director of Recreation, ACCS Control Owner: Head of Parks, ACCS						
WBPB_R015	Failure to increase the number of visits per resident per annum to parks and open spaces by 7 from 59 to 66.	Publicity/Events Calendar, HariActive initiative, and enhanced activity programmes. HariActive promotional programme launched 2009. Monitored through annual parks survey and quarterly monitoring program in use.	Risk Owner: Assistant Director of Recreation, ACCS Control Owner: Head of Parks, ACCS	2	5	10		WBPB_R015_F001 Complete Parkforce Implementation WBPB_R015_F002 Implement Open Space Improvement Programme Further Actions Owner: Assistant Director Recreation Services, ACCS	100% 80%
WBPB_R016	Failure to increase the percentage of residents visiting a park at least once a	Publicity/Events calendar, HariActive initiative, enhanced activity	Risk Owner: Assistant Director of	2	4	8		WBPB_R016_F001 Complete Parkforce Implementation	100%

NI 8: Adult Participation in Sport (2007-2010 stretch target)

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
	month by 3% from 88.3% to 91.3%.	programmes. HariActive promotional programme launched 2009. Monitored through annual parks survey and quarterly monitoring program in use.	Recreation, ACCS Control Owner: Head of Parks, ACCS					WBPB_R016_F002 Implement Open Space Improvement Programme Further Actions Owner: Assistant Director Recreation Services ACCS	80%


NI 39: Alcohol-harm related hospital admission rates

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
WBPB_R017	<p><i>Target: rate of hospital admissions per 100,000 for alcohol related harm = 1,654 in 2009/10</i></p> <p>The latest provisional figures for NI 39 (reducing alcohol related hospital admissions) are available for Quarter 1 (2009) on the North West Public Health Observatory website (www.nwph.net/alcohol/lape/download). Figures for Quarter 2 are not yet available from the NWPHO but the local estimate derived from PCT SUS data for the Q2 09/10 showed admissions at 463 per 100,000. Both figures are higher than any quarter in 08/09.</p> <p>Unless there is a significant reduction in the admissions,</p>	<p>Specification for analysis drafted and analyst commissioned.</p> <p>£100k new investment from the Council's ABG allocation for 09/10 and £60k from Primary Care Trust. DAAT are also successful in application for Migrant Impact Funds (MIF) and set up steering group to research and set in place strategy to deal with street drinking with a particular focus on migrants.</p> <p>Meeting to be arranged with North Mid managers re achieving buy-in to undertake BI at A&E.</p> <p>Alcohol screening to be undertaken as part of mid life health checks.</p>	<p>Risk Owner: Associate Director of Public Health for Adults and Older People</p> <p>Control Owner: D.A.A.T.</p>	2	2	4		<p>WBPB_R017_F001 Extension of alcohol brief interventions at A&E and on wards on North Middlesex Hospital</p> <p>WBPB_R017_F002 Commissioning of new detoxification places for people with alcohol related complex needs.</p> <p>WBPB_R017_F003 Commissioning of new peripatetic detox nurse.</p> <p>WBPB_R017_F004 Enhancement of an existing service (COSMIC) meeting the needs to children and families affected by substance misuse.</p>	<p>70%</p> <p>100%</p> <p>100%</p> <p>100%</p>


NI 39: Alcohol-harm related hospital admission rates

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
	<p>it is unlikely that the target for 2009, 1654 or lower, will be met.</p> <p>It should however be noted, that new investment to tackle alcohol related hospital admissions only became available in 09/10.</p> <p>Therefore, outcomes from the new investment are likely to be seen more in the longer term (and this target is a reduction in an upward trend, which implies looking at the admission rate over a number of years).</p>							<p>WBPB_R017_F005 Targeted social marketing campaign following a detailed hospital admissions analysis. <i>(no resources available to action this).</i></p> <p>WBPB_R017_F006 NHS Haringey are looking at the possibilities for introducing a directed enhanced service (DES) to screen for alcohol use by GP's.</p> <p>WBPB_R017_F007 Completion of the Alcohol Needs Assessment by NHS Haringey which will inform any further commissioning.</p> <p>Further Actions Owner: <i>D.A.A.T.</i></p>	<p>0%</p> <p>100%</p> <p>90%</p>

NI 121: Mortality rate from all circulatory diseases at ages under 75

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
WBPB_R018	Capacity to remodel stroke care (hyper-acute centres, care pathways, rehabilitation and on-going support.) <i>Target 09/10 = 94</i>	New PH Consultant lead for stroke appointed. Annual external survey undertaken. Services/initiatives are in place to ensure a supportive environment in order to meet the target.	Risk & Control Owner: Associate Director of Public Health for Adults and Older People	2	2	4			


NI 123: 16+ smoking rate prevalence

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
WBPB_R019	Staff turnover in quit smoking team, including new manager. Reaching routine and manual workers.	Interim Commissioner appointed. Multi-agency Tobacco Control Alliance established.	Risk & Control Owner: Associate Director of Public Health for Adults and	2	2	4		WBPB_R019_F001 Need to reach routine and manual workers. Social marketing research has informed targeted	80%


NI 123: 16+ smoking rate prevalence

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
	<i>Target 09/10 = 1008 4-week quitters</i>	<p>Manager now in post.</p> <p>Service has restructured in order to focus work on the high prevalence smoking areas as identified by DOH demographics studies. N17 has been identified as a high priority area.</p>	Older People					<p>work with evidence-based projects.</p> <p>Further Action Owner: <i>Associate Director of Public Health for Adults & Older People</i></p>	

NI 125: Achieving independence for older people through rehabilitation/intermediate care

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
WBPB_R020	Failure to improve the involvement of people in care planning by increasing the number of person-centred care plans.	Scrutinised in monthly performance call-overs.	<p>Risk Owner: Assistant Director Adult Services & Commissioning, ACCS</p> <p>Control Owner: Head of Commissioning, ACCS</p>	2	2	4			


NI 131: Delayed Transfers of Care

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
WBPB_R021	Target for delayed transfer of care not met. <i>Target 2009/10: 9.0 against London Average of 10.0</i>	<p>Actions are in place to improve performance including:-</p> <ul style="list-style-type: none"> ➤ Daily teleconferencing between Haringey and NHS Haringey to assist in problem-solving on 	<p>Risk & Control owners: Assistant Director Adult Services & Commissioning</p> <p>and</p>	3	2	6		WBPB_R021_F001 New single point of access (the Integrated Access Team) will provide advice and information to all people contacting or	100%



NI 131: Delayed Transfers of Care

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
		discharge cases; ➤ Procurement of joint beds at Newstead Nursing Home; ➤ Integrated Care Team have target to reduce acute delays by 2 per month; ➤ Performance monitoring through monthly performance call-overs; ➤ Performance team and PCT working together to validate data to ensure reported performance for Social Services and PCT are same or at least comparable.	Associate Director of Public Health for Adults and Older People					making referrals to the team including information about services for older people. Further Action Owner: <i>Assistant Director Adult Services & Commissioning and Associate Director of Public Health for Adults and Older People</i>	

NI 135: Carers receiving needs assessment or review and a specific carers service or advice and information

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
WBPB_R022	Failure to improve information and communication methods with carers. <i>Target 09/10 = 19.20%</i>	<p>Number of carers who receive an assessment of their needs, leading to services and/or further information/advice monitored through performance call-overs.</p> <p>Role/needs of carers are standing items on team meeting agendas.</p> <p>Individual worker supervision includes review of number of carer assessments completed and carer outcomes achieved. Learning Disability Carers' Forum meets regularly. Issues are reported back to the LD Partnership Board and the Carer's Partnership Board.</p>	<p>Risk Owner: Assistant Director Adult Services & Commissioning, ACCS</p> <p>Control Owner: Head of Commissioning, ACCS</p>	6	3	18		<p>WBPB_R022_F001 Implement the Carers Partnership Board work plan including the information and communication workstream.</p> <p>Further Action Owner: <i>Head of Commissioning</i></p>	100%


NI 135: Carers receiving needs assessment or review and a specific carers service or advice and information

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
WBPB_R023	Failure to offer culturally appropriate assistance and support for the cared-for-person.	<p>BME voluntary sector partners commissioned to:</p> <ol style="list-style-type: none"> 1. provide services to BME carers 2. perform advocacy role 3. complete carers assessments on behalf of Council. <p>Revised carers' strategy to include full needs/gap analysis of current services to inform future model of care.</p> <p>Several ABG funded projects monitor performance targets for wide-ranging initiatives/services.</p>	<p>Risk Owner: Assistant Director Adult Services & Commissioning, ACCS</p> <p>Control Owner: Assistant Director Adult Services & Commissioning and Head of Commissioning, ACCS</p>	5	2	10		<p>WBPB_R023_F001 Implement the Carers Partnership Board work plan including the information and communication workstream.</p> <p>Further Action Owner: <i>Head of Commissioning</i></p>	100%
WBPB_R024	Delay in developing a commissioning strategy for carers.	Carers Partnership responsible to managing process of developing strategy including consultation.	<p>Risk Owner: Assistant Director Adult Services & Commissioning, ACCS</p>	2	2	4		<p>WBPB_R024_F001 Implement the Carers Partnership Board work plan including the information and communication</p>	100%

NI 135: Carers receiving needs assessment or review and a specific carers service or advice and information

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
			Control Owner: Head of Commissioning					workstream. Further Action Owner: Head of Commissioning	

NI 141: Number of vulnerable people achieving independent living

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
WBPB_R025	Failure to increase access to day opportunities.	All clients in supported housing to be given a basic benefit check to maximise their income on arrival in the service and assistance in applications as needed.	Risk & Control Owners: Assistant Director Adult Services & Commissioning	3	2	6		WBPB_R025_F001 100% of tenants to have had a benefit check within 6 weeks of arrival in the scheme.	100%
	Failure to increase the number of older people helped to live at home per 1,000 aged 65 and over.	Support the planning and implementation of individual budgets.	And Assistant Director Culture, Learning &					WBPB_R025_F002 The Commissioning work stream of the Personalisation Program has	80%
	Failure to increase the number of younger physically disabled people helped to live at home per 1,000 aged 18-64. (Target 09/10 = 77%)	Support implementation of employing people with							

NI 141: Number of vulnerable people achieving independent living

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
	<p>Failure to increase the number of service users who are supported to establish and maintain independent living.</p> <p>Failure to increase the number of service users who have moved on in a planned way from a temporary living arrangement.</p>	<p>disabilities.</p> <p>Supporting People Programme promotes independence and supports vulnerable service users to live independently.</p> <p>ABG funded projects are monitored through monthly performance regime and meetings.</p>	Libraries					<p>undertaken detailed market research (including gap analysis) of services currently available to personal budget holders, informing a market development framework to ensure improved market readiness of a variety of community and preventative services. This includes capacity building of community groups and social enterprise and workforce transformation.</p> <p>Work is underway with key providers in moving to providing care that delivers user outcomes. Meetings have been</p>	

NI 141: Number of vulnerable people achieving independent living

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
								held (November 2009) with key domiciliary care providers to start testing and piloting this from January 2010. <i>Further Actions Owner: Assistant Director Adult Services & Commissioning</i>	

NI 149: Adults in secondary mental health services in settled accommodation

Code	Risk	Internal Controls	Risk and Control Ownership	Impact	Likelihood	Risk Score	Rag Status	Further Actions	Progress %
WBPB_R026	Failure to increase the number of adults aged 18-64 with mental health problems helped to live at home.	Monitored and scrutinised at monthly performance call-over meetings with all service leads.	Assistant Director Adult Services & Commissioning	2	2	4	